

RESILIENCE  
**Legal and Medical Advocate – Bilingual in Spanish**

**Position Title:** Legal and Medical Advocate (Bilingual in Spanish) (full-time, non-exempt)

**Reports to:** Supervisor of Advocacy Services

**Salary Range:** \$40,500-42,000, commensurate with experience

**Benefits:** HMO, Dental, Vision, Life Insurance fully covered by employer. Generous Holiday, Vacation and Sick time.

**ORGANIZATIONAL BACKGROUND**

Resilience (formerly Rape Victim Advocates/RVA) is an independent, not-for-profit organization dedicated to the healing and empowerment of sexual assault survivors through non-judgmental crisis intervention counseling, individual and group counseling, and medical and legal advocacy in the greater Chicago metropolitan area. Resilience provides public education and institutional advocacy in order to improve the treatment of sexual assault survivors and to effect positive change in policies and public attitudes toward sexual assault. Established in 1974, Resilience now serves over 2000 survivors of sexual violence and their loved ones annually through our main office in downtown Chicago and our community-based offices in Austin, Ravenswood and on the Stroger Hospital campus.

**GENERAL ROLE DESCRIPTION**

The Stroger Legal/Medical Advocate (based out of Stroger Hospital of Cook County) is responsible for providing medical and legal advocacy to survivors of sexual assault and their significant others. This position is responsible for providing legal advocacy to victims/survivors of sexual assault, including but not limited to: accompaniment for survivors to police stations, throughout the court process, and to obtain an Order of Protection or a Civil No Contact Order; assistance with filing for crime victims' compensation and referrals for other services; discussing alternatives to the criminal justice system and/or providing referrals for any work-related issues. The legal advocate liaisons with uniform police officers, sex crimes detectives and the State's Attorney Office to ensure proper charges are pursued and filed. In addition, the Stroger Legal/Medical Advocate will provide crisis intervention, emotional support, and appropriate referrals/linkages to sexual assault victims/survivors and their significant others through the emergency department of partner hospitals, telephone crisis calls, and walk-in requests. As requested, this position will also assist survivors in navigating medical follow up needs such as reproductive options, STI/HIV follow up testing and medical billing reimbursement. Responsibilities also include providing institutional advocacy within the criminal justice and healthcare systems. This position is part of the on-call staff rotation providing 24-hour crisis response to affiliated hospitals, and is an essential part of the Advocacy Services Program.

**RESPONSIBILITIES**

1. Provide in-person support, crisis intervention and information and referrals to survivors of sexual assault and their significant others.
2. Provide crisis intervention, emotional support, and medical/legal advocacy to sexual assault survivors seen in the emergency department of partner hospitals.
3. Provide ongoing legal advocacy for sexual assault survivors including: explanation of the legal process, accompaniment to the police station, State's Attorney's office, through the court system, and information about non-criminal justice options.
4. Carry a caseload of active legal clients and keep these clients regularly apprised of their case status
5. Provide on-call coverage for assigned and rotating shifts as part of the 24-hour hospital crisis response. This involves evenings and some weekends.
6. Provide immediate legal advocacy to survivors in the emergency department and accompanying them to the police station, as needed.
7. Provide on-going medical advocacy services, as needed (e.g. billing problems, STD and pregnancy testing, HIV testing and treatment, substance abuse programs, DCFS, etc.).
8. Carry a caseload of active medical advocacy clients and keep these clients regularly apprised of their medical follow up appointments and billing status.
9. Provide information and referrals including temporary housing, food, clothing, locksmith services, substance abuse treatment, counseling, or follow up medical advocacy services

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10. Provide crisis intervention, information and referrals via the Stroger Satellite office through telephone and in-person contacts.
11. Provide support and information to family members and significant others within the bounds of the rape crisis confidentiality statute.
12. Assist the Director of Advocacy Services with institutional advocacy efforts and professional trainings for medical and criminal justice staff including the local Chicago Police Department districts.
13. Perform ongoing outreach and networking within the Cook County Health and Hospitals System and their communities to foster collaboration and maintain awareness of the Satellite Office and Resilience services.
14. Maintain accurate and complete records of all services delivered and adhere to agency and departmental documentation submission requirements.
15. Assist the Advocacy Volunteer Coordinator and Director of Advocacy Services with portions of the volunteer training and inservices.
16. Attend all staff/supervision/case consultation meetings, attend advocacy inservices, and participate in staff development activities.
17. Participate in meetings/trainings for local and statewide sexual assault coalitions, institutional partners, and other agencies, as assigned.
18. Complete monthly reports and documentation, including assisting the Director of Advocacy Services with statistical reporting.
19. Perform other duties as assigned.

**REQUIREMENTS**

- One year of professional work experience preferred
- Bilingual (written and verbal fluency) in Spanish/English required
- Strong interpersonal skills
- Ability to objectively advocate for the needs/rights of others
- Excellent verbal and written communication skills
- Strong public speaking skills and experience speaking to a variety of audiences
- Ability to take initiative and work independently, as well as with a team
- Exceptional organizational and recordkeeping skills
- Positive attitude and proactive approach to problem solving
- Previous experience working in human rights issues, addressing sexual violence/gender-based violence strongly preferred
- Familiarity and/or experience working with the criminal justice system or health care systems is strongly preferred
- Completion of a minimum of 40-hours of sexual assault training within 60 days of hire is required; previous completion of the training is strongly preferred

*Persons of color and LGBTQ+ persons are encouraged to apply. Resilience is an equal opportunity employer and does not discriminate on the basis of race, age, sex, gender identity, gender expression, national origin, sexual orientation, or disability in its procedures and policies.*

**To Apply:**

Please send your cover letter and resume:  
Maria Balata, Director of Advocacy Services  
Resilience

jobs@ourresilience.org

Include Austin Legal/Medical Advocate and your last name in the subject line.

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**Please note that incomplete applications will not be considered.**  
No phone calls, please.