

## DO I STILL HAVE TO PAY MY PROPERTY TAXES DURING THE COVID-19 CRISIS?

Yes, property taxes will still be due and payable during the crisis.

## WHAT HAPPENS IF I FAIL TO PAY MY PROPERTY TAXES?

Your taxes will be sold at the next scheduled tax sale, however, due to the Covid crisis, the next scheduled tax sale has been postponed indefinitely.

## WHAT IF MY PROPERTY TAXES HAVE ALREADY BEEN SOLD, CAN I STILL REDEEM THEM?

No, the Real Estate and Tax Services Office is currently closed as part of the COVID-19 emergency response measures. All tax redemption services are suspended as of March 18, 2020 until further notice. During this closure, you may email any questions and/or concerns regarding tax redemptions to [tax.redemption@cookcountyil.gov](mailto:tax.redemption@cookcountyil.gov).

Please check their website at [cookcountyclerk.com/agency/property-taxes](http://cookcountyclerk.com/agency/property-taxes) for the latest information on when tax redemption services will resume.

## HOW CAN I CHECK TO SEE IF MY PROPERTY TAXES ARE CURRENT?

You can check to see if your property taxes are current on the County Tax Portal - <http://www.cookcountypropertyinfo.com/>

## WILL THE COOK COUNTY ASSESSOR CONTINUE TO MAIL OUT ASSESSMENT NOTICES?

The mailing of assessment notices and appeal deadlines are currently suspended. They will be suspended until further notice while the Assessor's office remains closed to the public.

Property owners with assessment, exemption, or appeal questions can visit [cookcountyassessor.com](http://cookcountyassessor.com) for answers to the most frequently asked questions. Customer service support is also available by sending an email via the Contact section of the website as staff continues to serve the public remotely.

## CAN I STILL APPLY FOR AN EXEMPTION?

Residential property owners can continue to file homeowner, senior/senior freeze, veterans and persons with disabilities exemptions online at [www.cookcountyassessor.com/exemptions](http://www.cookcountyassessor.com/exemptions).

## CAN I STILL FILE A PROPERTY TAX APPEAL?

Property owners who have already received assessment notices for 2020 can file appeals online at [www.cookcountyassessor.com/appeals](http://www.cookcountyassessor.com/appeals). Appeal deadlines are currently suspended.



Call

**312.341.1070**

Monday to Friday  
between 8 AM and 4:30 PM

OR



**Apply Online**

[www.legalaidchicago.org](http://www.legalaidchicago.org)